

# Non-Discrimination Notice & Interpreter Services

Notice of Non-Discrimination Discrimination is Against the Law

Southwest Arkansas Regional Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Southwest Arkansas Regional Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Southwest Arkansas Regional Medical Center:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

Qualified interpreters

Information written in other languages

If you need these services, contact Risk Management.

If you believe that Southwest Arkansas Regional Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Risk Management

2001 S. Main St.

Hope, AR 71801

Phone: 870-722-1044

Fax: 870-722-3809

Email: [compliance@pafford-health.org](mailto:compliance@pafford-health.org)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Risk Management is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>. Limited English Proficiency of Language Assistance Services

Albanian - Shqip

Flisni shqip? Ne do t'ju sigurojm një përkthyes pa asnjë kosto personale për ju.

Arabic - تبيير علا ةغلا

كيلع تفلكت يا نودب أيروف أمجرتم كل رفون فوس؟ تبيير علا ةغلا تدهتت له

Brazil-Portuguese - Português

Você fala português? Nós lhe forneceremos um interprete, sem nenhum custo adicional.

Cambodian - ភាសាខ្មែរ

តើអ្នកនិយាយភាសាខ្មែរដែរទេ? យើងខ្ញុំនឹងផ្តល់ជូនអ្នកបកប្រែភាសាដោយឥតគិតថ្លៃផ្តល់ខ្លួនដល់អ្នក។

Cantonese - 粵語 您講粵語嗎?我們將免費為您提供翻譯。

Cape Verdean Creole - Kriolu di Kabuverdi

Bo ta papia Kriolu di Kabuverdi? No ta ranja-bu un tradutor di grasa.

German

Sprechen Sie Deutsch? Wir stellen Ihnen unentgeltlich einen Dolmetscher zur Verfügung.

Greek - Ελληνικά

Μιλάτε ελληνικά; Θα σας παρέχουμε ένα διερμηνέα χωρίς καμία οικονομική επιβάρυνση για εσάς.

Haitian Creole - Kreyòl Ayisyen

Èske ou pale Kreyòl Ayisyen? N ap ba ou yon entèprèt gratis.

Italian - Italiano

Parla italiano? Le forniremo gratuitamente un interprete.

Mandarin - 中文 您讲国语吗?我们将免费为您提供翻译。

Pennsylvania Dutch – Deitsch

Kannscht du Deitsch schwetze? Wann du duscht, kenne mer dich en Interpreter griege as dich nix koschte zellt.

Polish - Polski

Czy mówisz po polsku? Zapewnimy bezpłatną pomoc tłumacza.

Portuguese - Português

Fala Português? Vamos oferecer-lhe um intérprete gratuito.

Russian - Русский

Вы говорите по-русски? Мы абсолютно бесплатно предоставим вам переводчика.

Spanish - Español

¿Habla español? Le proporcionaremos un intérprete sin costo alguno para usted.

Vietnamese - Tiếng Việt

Quý vị nói được tiếng Việt không? Chúng tôi sẽ cung cấp một thông dịch viên miễn phí cho quý vị.